



National Problem Gambling Helpline: Call or Text 1-800-GAMBLER or visit 1800gamblerchat.org

Code of Conduct for NCPG Volunteers

Updated November 2024

NCPG volunteers serving on committees, professional resource networks, or work groups agree that the following standards shall guide their work.

Parameters

- Recognize that volunteer committees and groups are entities of NCPG, authorized and charged by the organization.
- Committees and other sub entities of NCPG may not speak on behalf of NCPG or the Board of Directors without specific authorization.
- Volunteers on board committees must adhere to all relevant laws and abide by relevant policies and agreements, including the Code of Conduct and Conflict of Interest.

Participation

- Demonstrate subject matter expertise or interest in the group's focus.
- Understand and actively help advance NCPG's strategic priorities.
- Attend scheduled gatherings and actively contribute to the group's work; for Board and staff committees only, members missing three or more consecutive meetings may be removed.
- Comply with the bylaws and all other applicable policies, procedures, agreements, and requirements.

Relationships

- Maintain a mutually respectful, collaborative, and supportive working environment with other members.
- Get to know others in the group and build collegial working relationships that respect the rights of others to hold and express differing opinions and contribute to consensus building.
- Participate fully and frankly in the deliberations and discussions of the group.
- Work collaboratively with staff, observe established lines of communication, and direct requests for information or assistance to the designated staff for your group.

As a valued NCPG volunteer, I hereby pledge to serve in a trustworthy and diligent manner and abide by the NCPG Code of Conduct. I understand that failure to abide by this Code of Conduct may result in my removal as a group member, pursuant to the requirements and processes provided in the organization's governing documents and agreements.